

Wesaid

Privacy Policy

Effective date: August 2026]

1. Introduction

Wesaid ("Wesaid," "we," "us," or "our") provides a mobile and web application that helps people record, confirm, and share on-the-go confirmations of actions, agreements, and site conditions in order to reduce and avoid disputes. This Privacy Policy explains what information we collect, how we use it, when we share it, and the choices and rights you have.

This policy applies to our website at www.Wesaid.com, our mobile applications, and any related services that link to this policy (together, the "Services"). It does not apply to third-party websites or services we do not control.

By using the Services, you agree to this Privacy Policy. If you do not agree, please do not use the Services.

2. Information We Collect

2.1 Information you provide to us

- **Account information:** name, email address, mobile phone number, password, company or trade name, job title, and role (for example, general contractor, subcontractor, owner, or supplier).
- **Project and confirmation content:** project names and addresses, job or change-order references, the text of confirmations you create or approve, photos, voice notes, video, documents, signatures, and any notes or comments you add.
- **Contact information for others:** names, email addresses, and mobile numbers of people you invite to a project or send a confirmation request to.
- **Billing information:** billing contact, billing address, and subscription plan. Card and bank details are collected and processed directly by our payment processor; we do not store full payment card numbers.
- **Support and communications:** messages you send us, survey responses, and information you provide when you contact customer support.

2.2 Information we collect automatically

- **Device and usage data:** IP address, device type and identifiers, operating system, browser type, app version, pages and screens viewed, features used, referring pages, and timestamps.
- **Location data:** approximate location derived from IP address, and — only with your permission — precise device location or photo geotags used to stamp a confirmation to a job site. You can turn off location permission at any time in your device settings.
- **Cookies and similar technologies:** see Section 7.

2.3 Information from third parties

- Identity providers, if you sign in through a third-party account.
- Our payment processor, which tells us whether a transaction succeeded and provides limited billing details.
- Your employer or account administrator, if you were added to a company account by someone else.

3. How We Use Information

We use the information described above to:

- Provide, operate, maintain, and improve the Services, including creating, delivering, timestamping, and storing confirmations;
- Create and manage your account and authenticate you;
- Send confirmation requests, approvals, reminders, and other transactional notifications by email, push notification, and text message;
- Provide customer support and respond to your inquiries;
- Process payments, manage subscriptions, and send billing notices;
- Monitor and analyze usage and trends to improve functionality, reliability, and user experience;
- Detect, investigate, and prevent fraud, abuse, security incidents, and violations of our Terms of Service;
- Comply with legal obligations and to establish, exercise, or defend legal claims; and
- Send you service-related and, where permitted, marketing communications — which you may opt out of at any time.

4. How We Share Information

We do not sell your personal information. We share information only in the limited circumstances described below.

- **With other participants on your projects.** Confirmations, photos, notes, and your name and role are visible to the people and organizations you send them to or share a project with. That is the core function of the Services.
- **With service providers.** We use vendors that perform services on our behalf — cloud hosting and storage, database and backup providers, analytics, error monitoring, email and SMS delivery, payment processing, and customer support tooling. They may access personal information only to perform those services for us and are contractually prohibited from using it for their own purposes.
- **For legal reasons.** We may disclose information if we believe in good faith that it is required by law, subpoena, court order, or other legal process, or that it is necessary to protect the rights, property, or safety of Wesaid, our users, or the public.
- **In a business transfer.** If Wesaid is involved in a merger, acquisition, financing, reorganization, or sale of assets, information may be transferred as part of that transaction. We will notify you of any such change in ownership or control of your personal information.

- **With your direction or consent.** For any other purpose disclosed to you at the time we collect the information or with your consent.
- **Aggregated or de-identified data.** We may share information that has been aggregated or de-identified so that it cannot reasonably be used to identify you.

Mobile numbers and SMS consent — never shared

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. All of the above sharing categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties. Mobile phone numbers collected for SMS purposes are never sold, rented, or shared with third parties or lead generators.

5. Text Messaging (SMS/MMS) Program

5.1 What messages we send

If you provide your mobile phone number and opt in, Wesaid may send you text messages relating to your use of the Services, including confirmation requests, approval and signature notifications, reminders about pending items, project alerts, account and security notices, and — only if you separately opt in — occasional product updates.

5.2 Consent

You opt in by entering your mobile number and affirmatively agreeing to receive text messages — for example, by checking an unchecked consent box at sign-up, in your account settings, or by replying to a start keyword. Consent to receive text messages is not a condition of purchasing any goods or services. You may withdraw consent at any time as described below.

5.3 Mobile information is not shared or sold

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. All of the categories described in Section 4 exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties. We do not sell, rent, or share mobile phone numbers or SMS consent data with third parties, affiliates, or lead generators for any purpose. The only exception is our SMS delivery provider, which processes your mobile number solely to transmit messages on our behalf and is contractually prohibited from using it for any other purpose.

5.4 Message frequency

Message frequency varies based on your account activity and the number of confirmations, approvals, and reminders associated with your projects. You can expect to receive up to approximately [X] messages per month. For recurring notification programs, messages are recurring.

5.5 Message and data rates

Message and data rates may apply. Wesaid does not charge you for text messages, but your mobile carrier's standard message and data rates apply to every message you send or receive. Contact your wireless provider for details about your plan.

5.6 Opting out and getting help

- **To stop messages:** reply STOP to any message from us. You will receive a single confirmation that you have been unsubscribed, and no further messages will be sent unless you opt in again. You may also turn off SMS notifications in your account settings or email us at info@wesaid.com.
- **To get help:** reply HELP to any message from us, email info@wesaid.com, or call [SUPPORT PHONE].

Opting out of text messages does not remove you from email or in-app notifications, and it does not delete your account. Some critical security or account notices may still be delivered by email.

5.7 Carriers and delivery

Message delivery is subject to effective transmission by your wireless carrier and is not guaranteed. Carriers are not liable for delayed or undelivered messages. Supported carriers may change without notice.

6. Data Retention

We retain personal information for as long as your account is active and for as long as needed to provide the Services. Because confirmations are intended to serve as a durable record for dispute avoidance, project content may be retained for an indefinite period after a project is closed or an account is terminated, or longer where a longer period is required to comply with legal obligations, resolve disputes, or enforce our agreements. When information is no longer needed, we delete or de-identify it.

7. Cookies and Tracking Technologies

We and our service providers use cookies, local storage, SDKs, and similar technologies to keep you signed in, remember your preferences, measure performance, and understand how the Services are used. Most browsers let you refuse or delete cookies through their settings; some features of the Services may not work correctly if you do.

We honor Global Privacy Control (GPC) and similar browser-based opt-out preference signals where required by law. Our Services do not currently respond to "Do Not Track" browser signals, which have no common industry standard.

8. Security

We use administrative, technical, and physical safeguards designed to protect personal information, including encryption in transit and at rest, access controls, and logging. No method of transmission or storage is completely secure, however, and we cannot guarantee absolute security. Please protect your password and notify us promptly at info@wesaid.com if you believe your account has been compromised.

9. Your Choices

- **Account information:** you can review and update most account information in your settings.
- **Marketing email:** use the unsubscribe link in any marketing email. We will still send transactional messages about your account.
- **Text messages:** reply STOP, or adjust SMS settings in your account.
- **Push notifications and location:** manage permissions in your device settings.
- **Deletion:** you may request deletion of your account by emailing info@wesaid.com. Note that confirmations you sent to other parties may remain available to those parties as part of their own project records.

10. Your California Privacy Rights (CCPA/CPRA)

If you are a California resident, the California Consumer Privacy Act, as amended by the California Privacy Rights Act, gives you the rights described in this section.

10.1 Categories of personal information

In the preceding 12 months, we have collected the following categories of personal information:

Category	Examples we collect
Identifiers	Name, email address, mobile phone number, account ID, IP address, device identifiers
Customer records (Cal. Civ. Code § 1798.80)	Name, contact information, employer or trade, billing contact
Commercial information	Subscription plan, transaction and billing history
Internet or network activity	Pages and screens viewed, features used, app version, session logs
Geolocation data	Approximate location from IP address; precise location or photo geotags only with your permission
Audio, visual, and similar information	Photos, videos, voice notes, and signatures you upload to a confirmation
Professional or employment information	Job title, role on a project, company affiliation
Inferences	Limited product-usage inferences used to improve the Services

We collect this information from you, automatically through your use of the Services, and from the third parties described in Section 2.3, for the business purposes described in Section 3. We disclose it for business purposes to the categories of recipients described in Section 4.

We do not collect sensitive personal information for the purpose of inferring characteristics about you, and we do not use or disclose sensitive personal information beyond the purposes permitted under CPRA without offering a right to limit.

10.2 No sale or sharing of personal information

We do not sell personal information, and we do not share personal information for cross-context behavioral advertising, as those terms are defined under California law. We have not sold or shared personal information in the preceding 12 months. We do not sell or share the personal information of consumers under 16 years of age. Mobile phone numbers and SMS consent data are never sold or shared under any circumstances.

10.3 Your rights

- **Right to know:** request the categories and specific pieces of personal information we have collected about you, the sources, the purposes, and the categories of recipients.
- **Right to delete:** request deletion of personal information we collected from you, subject to legal exceptions.
- **Right to correct:** request correction of inaccurate personal information.
- **Right to opt out:** opt out of the sale or sharing of personal information. As stated above, we do not sell or share personal information.
- **Right to limit use of sensitive personal information:** we do not use sensitive personal information for purposes that trigger this right.
- **Right to non-discrimination:** we will not deny you services, charge you a different price, or provide a different level of quality because you exercised a privacy right.

10.4 How to exercise your rights

Email info@wesaid.com with the subject line "California Privacy Request," or write to us at the address in Section 15. We will verify your identity by matching the information in your request against information in your account, and may ask for additional information if we cannot verify you. We will respond within 45 days, and may extend once by an additional 45 days with notice. You may use an authorized agent to submit a request on your behalf; we may require written proof of authorization and verification of your identity.

10.5 Shine the Light

California Civil Code § 1798.83 permits California residents to request information about disclosure of personal information to third parties for their direct marketing purposes. We do not make such disclosures. You may confirm this by emailing info@wesaid.com.

11. Other U.S. State Privacy Rights

Residents of other states with comprehensive privacy laws — including Colorado, Connecticut, Virginia, Utah, Texas, Oregon, and Montana, among others — may have rights to access, correct, delete, and obtain a portable copy of their personal information, and to opt out of targeted advertising, sale, and certain profiling. We do not engage in targeted advertising or sale of personal information. To exercise these rights, email

info@wesaid.com. If we deny your request, you may appeal by replying to our response with the subject line "Privacy Appeal."

12. Children's Privacy

The Services are intended for business use by adults and are not directed to children under 16. We do not knowingly collect personal information from children under 16. If you believe a child has provided us personal information, contact info@wesaid.com and we will delete it.

13. Third-Party Sites and Services

The Services may link to or integrate with third-party websites and services that we do not control. Their privacy practices are governed by their own policies, and we are not responsible for them. We encourage you to review the privacy policy of any third party before providing information to it.

14. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will revise the "Last updated" date above and post the new policy at [WEBSITE URL]. If the changes are material, we will provide additional notice — for example, by email or an in-app notice — before the changes take effect. Your continued use of the Services after the effective date means you accept the updated policy.

15. Contact Us

If you have questions about this Privacy Policy or our privacy practices, contact us at:

Wesaid

Email: info@wesaid.com